



Ashtabula METROPOLITAN HOUSING AUTHORITY

Strategic Plan

2026-2030

MISSION

To provide Ashtabula County residents with clean and safe affordable homes. We strive to build strong relationships with residents and community stakeholders and serve families with honesty, dignity, and respect.



VISION

AMHA envisions a community where individuals and families in Ashtabula County have access to high-quality affordable homes that promote stability and opportunity for all.



VALUES

Responsiveness
Empathy
Integrity
Flexibility



6

PRIORITIES

1

Improve Housing Quality and Capital Infrastructure



- Conduct full property assessments by 2026
- Create 5-10 year property renovation and replacement schedules
- Align capital plans with HUD funding opportunities and local partnerships

2

Strengthen Resident Experience and Community Engagement



- Standardize communication processes and response times
- Increase resident participation in events and councils
- Improve transparency and trust between property managers and residents

3

Enhance Safety and Security Across All AMHA Properties



- Establish consistent unarmed security coverage
- Establish armed security after hours
- Improve incident reporting and response protocols
- Strengthen relationships with Ashtabula Police, Fire, and EMS

4

Invest in Staff Training, Leadership Development, and Organizational Capacity



- Ensure all staff meet HUD, Fair Housing, and safety training requirements
- Build leadership team and capacity and succession planning
- Strengthen internal communication, teamwork, and accountability

5

Improve Operational Excellence and Policy Compliance



- Review and revise ACC, ACOP, Tenant Screening, Procurement, and Administrative Plan
- Strengthen data reporting and documentation
- Increase transparency and internal accountability

6

Strengthen Community Partnerships and Resource Connections



- Increase supportive services available to residents
- Build opportunities for youth, seniors, and families
- Strengthen AMHA's reputation as a community leader